



FootPrints
Data model - version 12.1.09



Legal notices

© Copyright 2014-2018 BMC Software, Inc. © Copyright 2014-2018 BladeLogic, Inc.

BMC, BMC Software, and the BMC Software logo are the exclusive properties of BMC Software, Inc., are registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other BMC trademarks, service marks, and logos may be registered or pending registration in the U.S. or in other countries. All other trademarks or registered trademarks are the property of their respective owners.

FootPrints is the exclusive property of BladeLogic, Inc. and is registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other BladeLogic trademarks, service marks, and logos may be registered or pending registration in the U.S. or in other countries. All other trademarks or registered trademarks are the property of their respective owners.

ITIL® is a registered trade mark of AXELOS Limited. IT Infrastructure Library® is a registered trade mark of AXELOS Limited. Linux is the registered trademark of Linus Torvalds. Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

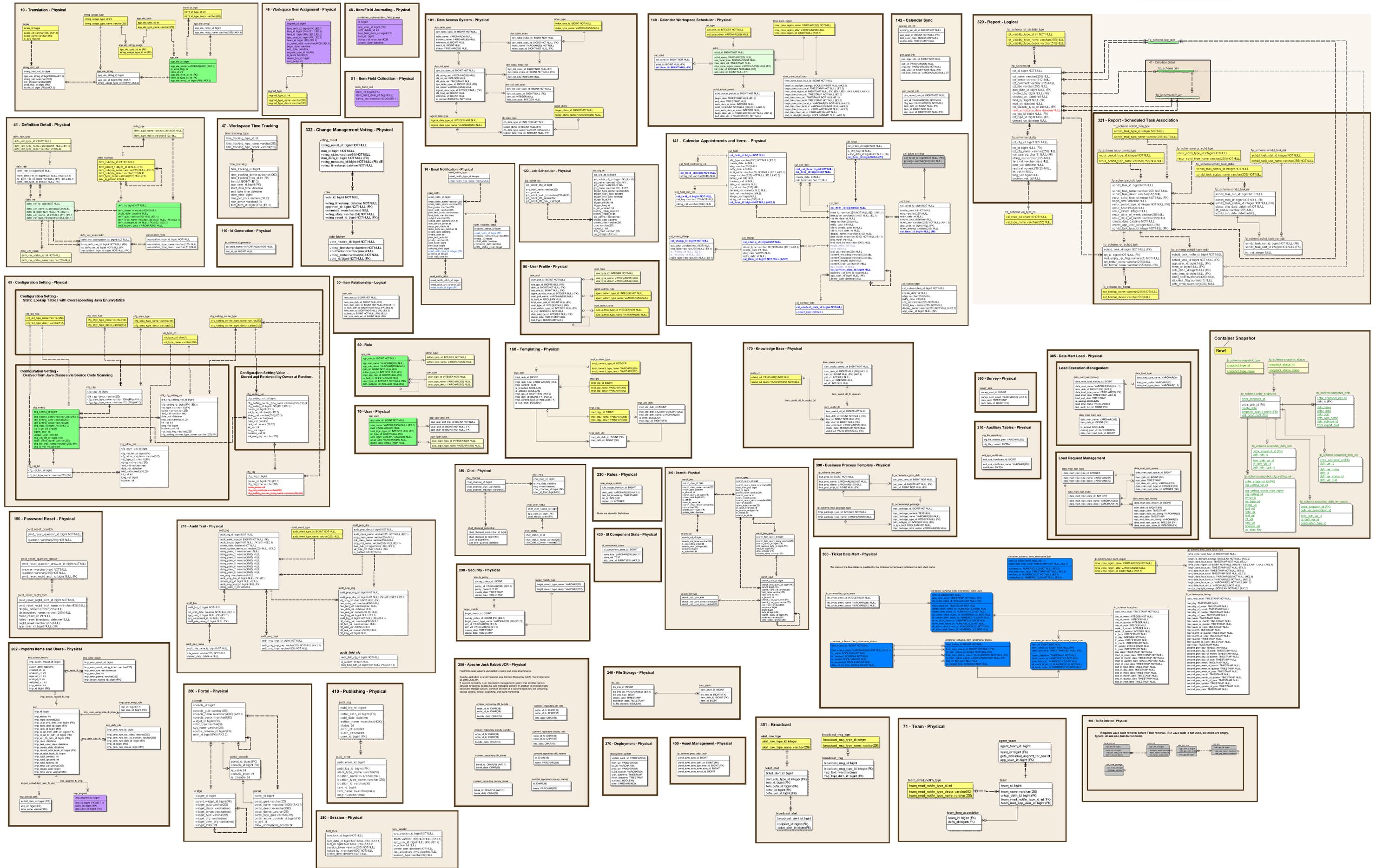
BMC Software Confidential. BladeLogic Confidential.

The information included in this documentation is the proprietary and confidential information of BMC Software, Inc., its affiliates, or licensors. Your use of this information is subject to the terms and conditions of the applicable End User License agreement for the product and to the proprietary and restricted rights notices included in the product documentation. [Click here](#) for the provisions described in the BMC License Agreement and Order related to third party products or technologies included in the BMC product.

Restricted rights legend

U.S. Government Restricted Rights to Computer Software. UNPUBLISHED—RIGHTS RESERVED UNDER THE COPYRIGHT LAWS OF THE UNITED STATES. Use, duplication, or disclosure of any data and computer software by the U.S. Government is subject to restrictions, as applicable, set forth in FAR Section 52.227-14, DFARS 252.227-7013, DFARS 252.227-7014, DFARS 252.227-7015, and DFARS 252.227-7025, as amended from time to time. Contractor/Manufacturer is BMC SOFTWARE INC, 2101 CITYWEST BLVD, HOUSTON TX 77042-2827, USA. Any contract notices should be sent to this address.

BMC Software Inc. 2103 CityWest Blvd, Houston TX 77042-2828, USA 713 918 8800 Customer Support: 800 537 1813 (United States and Canada) or contact your local support center



IT Service Management - Service Portfolio

fspcdb002_sp_001work_target_1 id: bigint created_by: varchar(255) on_hold_standed: datetime target_unit: varchar(255) state: 1: varchar(255) target_type: varchar(255) target_date: datetime trigger_date: varchar(255) based_on_schedule: varchar(255) notification_threshold: numeric(19,2) created_on: datetime updated_on: datetime work_target_number: varchar(255) (IE1.1) icon_name: varchar(255) updated_by: varchar(255) soft_delete_id: bigint (IE2.1) color: varchar(255) target_value: numeric(19,2) on_hold_time: bigint work_target_number_fk_rev: varchar(255) (IE3.1)	fspcdb002_sp_001service_level_2 id: bigint created_by: varchar(255) agreement_date: datetime updated_on: datetime icon_name: varchar(255) updated_by: varchar(255) soft_delete_id: bigint (IE2.1) description: varchar(max) sla_number: varchar(255) (IE1.1) color: varchar(255) sla_number_fk_rev: varchar(255) (IE3.1)	fspcdb002_sp_001service_level_1 id: bigint created_by: varchar(255) target_unit: varchar(255) target_type: varchar(255) notification_threshold: numeric(19,2) based_on_schedule: varchar(255) created_on: datetime service_level_target_number: varchar(255) (IE3.1) updated_on: datetime icon_name: varchar(255) soft_delete_id: bigint (IE2.1) updated_by: varchar(255) color: varchar(255) fulfillment_threshold: numeric(19,2) priority: varchar(255) target_value: numeric(19,2) service_level_target_number_fk_rev: varchar(255) (IE1.1)
fspcdb002_sp_001id_generator db_table_name: varchar(255) last_id_val: bigint	fspcdb002_sp_001item_field_journal id: bigint created_by: varchar(255) updated_on: datetime field_3784: varchar(255) deprecated category: varchar(255) new service_number: varchar(255) (IE2.1) updated_by: varchar(255) soft_delete_id: bigint (IE1.1) description: varchar(max) color: varchar(255) request_template: varchar(255) service_image: varchar(255) cost_of_service_1: numeric(19,2) created_on: datetime name_1: varchar(255) status_1: varchar(255) field_4155: varchar(255) deprecated price: varchar(255) new service_number_fk_rev: varchar(255) (IE1.1)	fspcdb002_sp_001item_field_journal id: bigint user_id: bigint soft_delete_id: bigint item_field_defn_id: bigint (IE1.2) item_id: bigint (IE1.1) string_val: varchar(max) create_date: datetime

IT Service Management - Knowledge Base

fspcdb002_kb_001knowledge_art_1 id: bigint created_by: varchar(255) category: varchar(255) popularity: bigint solution_number: varchar(255) (IE2.1) created_on: datetime status_1: varchar(255) updated_on: datetime problem: varchar(255) updated_by: varchar(255) soft_delete_id: bigint (IE3.1) icon_name: varchar(255) resolution: varchar(max) color: varchar(255) end_date: datetime start_date: datetime reason_for_information: varchar(255) solution_number_fk_rev: varchar(255) (IE1.1)	fspcdb002_kb_001id_generator db_table_name: varchar(255) last_id_val: bigint
--	---

IT Service Management - Change Management

fspcdb002_ws_003change_reques_1 id: bigint created_by: varchar(255) review_date: datetime scheduled_end_date: datetime description: varchar(max) build_date: datetime send_to_cc: varchar(255) reason_for_change: varchar(255) updated_on: datetime urgency: varchar(255) closure_category: varchar(255) category_1: varchar(255) global_1: varchar(255) cmdb_updated_on: varchar(255) actual_end_date: datetime change_request_number: varchar(255) (IE1.1) status_1: varchar(255) created_on: datetime scheduled_start_date: datetime icon_name: varchar(255) updated_by: varchar(255) priority: varchar(255) change_type: varchar(255) icon: varchar(255) short_description: varchar(255) back_out_plan: varchar(max) sub_category: varchar(255) cc_addresses: varchar(255) change_request_number_fk_rev: varchar(255) (IE3.1)	fspcdb002_ws_003item_field_journal id: bigint user_id: bigint soft_delete_id: bigint item_field_defn_id: bigint (IE1.2) item_id: bigint (IE1.1) string_val: varchar(max) create_date: datetime	fspcdb002_ws_003id_generator db_table_name: varchar(255) last_id_val: bigint
---	--	---

Human Resources - Address Book

fspcdb002_ab_002contact_1 id: bigint created_by: varchar(255) phone: varchar(255) last_name: varchar(255) (IE2.1) updated_on: datetime first_name: varchar(255) (IE3.1) updated_by: varchar(255) department: varchar(255) soft_delete_id: bigint (IE5.1) icon_name: varchar(255) color: varchar(255) site: varchar(255) email_address: varchar(255) (IE6.1) created_on: datetime contact_number: varchar(255) (IE4.1) contact_number_fk_rev: varchar(255) (IE1.1)	fspcdb002_ab_002id_generator db_table_name: varchar(255) last_id_val: bigint
--	---

IT Service Management - Service Desk

fspcdb002_ws_004incident_1 id: bigint created_by: varchar(255) first_name: varchar(max) description: varchar(max) email_address: varchar(255) send_to_cc: varchar(255) source_1: varchar(255) updated_on: datetime incident_number: varchar(255) (IE1.1) soft_delete_id: bigint (IE2.1) color: varchar(255) impact: varchar(255) urgency: varchar(255) resolution_date: datetime closure_category: varchar(255) symptom: varchar(255) category_1: varchar(255) closure_date: datetime phone: varchar(255) last_name: varchar(255) if_other_please_specify: varchar(255) global_1: varchar(255) created_on: datetime warranty: varchar(255) preferred_contact_method: varchar(255) type_of_incident: varchar(255) icon_name: varchar(255) updated_by: varchar(255) resolution_1: varchar(255) priority: varchar(255) short_description: varchar(255) sub_category: varchar(255) cc_addresses: varchar(255) incident_number_fk_rev: varchar(255) (IE3.1)	fspcdb002_ws_004service_reque_1 id: bigint created_by: varchar(255) last_name: varchar(255) phone: varchar(255) first_name: varchar(255) global_1: varchar(255) description: varchar(max) email_address: varchar(255) created_on: datetime status_1: varchar(255) updated_by: varchar(255) updated_on: datetime icon_name: varchar(255) soft_delete_id: bigint (IE3.1) service_request_number: varchar(255) (IE2.1) impact: varchar(255) urgency: varchar(255) priority: varchar(255) short_description: varchar(255) closure_category: varchar(255) type_of_request: varchar(255) cc_addresses: varchar(255) service_request_number_fk_rev: varchar(255) (IE1.1)	fspcdb002_ws_004problem_1 id: bigint created_by: varchar(255) description: varchar(max) send_to_cc: varchar(255) update_on: datetime soft_delete_id: bigint (IE3.1) impact: varchar(255) urgency: varchar(255) resolution_date: datetime symptom: varchar(255) closure_date: datetime global_1: varchar(255) if_other_please_specify: varchar(255) problem_number: varchar(255) (IE1.1) created_on: datetime status_1: varchar(255) updated_by: varchar(255) icon_name: varchar(255) resolution_1: varchar(255) priority: varchar(255) short_description: varchar(255) sub_category: varchar(255) cc_addresses: varchar(255) problem_number_fk_rev: varchar(255) (IE2.1)
fspcdb002_ws_004id_generator db_table_name: varchar(255) last_id_val: bigint	fspcdb002_ws_004item_field_journal id: bigint user_id: bigint soft_delete_id: bigint item_field_defn_id: bigint (IE1.2) item_id: bigint (IE1.1) string_val: varchar(max) create_date: datetime	fspcdb002_ws_004id_generator db_table_name: varchar(255) last_id_val: bigint

IT Service Management - CMDB

router_1 id ip_address location_2 created_by version criticality warranty_expiration_date asset_id name_1 created_on status_1 serial_number mac_address ci_number (IE1.1) purchase_price__ updated_on manufacturer model icon_name soft_delete_id (IE2.1) updated_by field_5514 device_id color ci_number_fk_rev (IE3.1)	phone_1 ip_address created_by location_2 version criticality warranty_expiration_date created_on asset_id name_1 status_1 serial_number mac_address ci_number (IE2.1) purchase_price__ updated_on manufacturer model notes_1 updated_by soft_delete_id (IE1.1) icon_name field_5514 device_id color ci_number_fk_rev (IE3.1)	laptop_1 id ip_address created_by warranty_expiration_date asset_id serial_number updated_on cpu_speed model ram soft_delete_id (IE1.1) color location_2 field_3169 operating system version criticality cpu_type created_on name_1 status_1 mac_address hard_disk_size notes_1 manufacturer icon_name updated_by field_5514 device_id ci_number_fk_rev (IE3.1)	application_1 id created_by version criticality of licenses created_on name_1 status_1 asset_id field_2673 copies in use notes_1 purchase_price__ ci_number (IE1.1) updated_on manufacturer field_3216 copies installed updated_by soft_delete_id (IE2.1) icon_name color ci_number_fk_rev (IE3.1)	printer_1 id created_by location_2 ip_address version criticality warranty_expiration_date asset_id name_1 mac_address serial_number ci_number (IE3.1) purchase_price__ updated_on manufacturer model icon_name soft_delete_id (IE1.1) updated_by field_5514 device_id color ci_number_fk_rev (IE2.1)	server_1 id created_by ip_address warranty_expiration_date asset_id serial_number ci_number (IE2.1) purchase_price__ updated_on cpu_speed ram soft_delete_id (IE3.1) color location_2 field_3169 operating system version criticality cpu_type name_1 created_on status_1 hard_disk_size manufacturer notes_1 updated_by soft_delete_id (IE3.1) icon_name color ci_number_fk_rev (IE1.1)	switch_1 id ip_address location_2 created_by version criticality warranty_expiration_date asset_id name_1 status_1 created_on serial_number mac_address ci_number (IE2.1) purchase_price__ updated_on manufacturer model notes_1 icon_name soft_delete_id (IE1.1) updated_by field_5514 device_id color ci_number_fk_rev (IE3.1)
desktop_1 id ip_address created_by warranty_expiration_date asset_id serial_number purchase_price__ ci_number (IE3.1) updated_on cpu_speed model ram soft_delete_id (IE2.1) color field_3169 operating system location_2 version criticality cpu_type name_1 created_on status_1 hard_disk_size mac_address notes_1 manufacturer updated_by icon_name field_5514 device_id ci_number_fk_rev (IE1.1)	database_1_1 id created_by updated_on notes_1 version criticality icon_name updated_by soft_delete_id (IE2.1) color status_1 asset_id state_1 created_on field_2673 copies in use purchase_price__ ci_number (IE2.1) updated_on manufacturer notes_1 field_3216 copies installed updated_by soft_delete_id (IE3.1) icon_name color ci_number_fk_rev (IE1.1)	id_generator db_table_name last_id_val				

Help Desk - Address Book

fspcdb002_ab_001contact_1 id: bigint created_by: varchar(255) last_name: varchar(255) (IE1.1) updated_on: datetime phone: varchar(255) first_name: varchar(255) (IE3.1) icon_name: varchar(255) department: varchar(255) soft_delete_id: bigint (IE5.1) updated_by: varchar(255) color: varchar(255) site: varchar(255) email_address: varchar(255) (IE6.1) created_on: datetime contact_number: varchar(255) (IE4.1) contact_number_fk_rev: varchar(255) (IE2.1)	fspcdb002_ab_001id_generator db_table_name: varchar(255) last_id_val: bigint
--	---

Help Desk - Incident

fspcdb002_ws_001incident_1 id created_by first_name description email_address send_to_cc source_1 updated_on incident_number soft_delete_id color impact urgency resolution_date closure_category symptom closure_date category_1 last_name phone if_other_please_specify global_1 status_1 created_on preferred_contact_method type_of_incident updated_by icon_name resolution_1 priority short_description cc_addresses sub_category incident_number_fk_rev	fspcdb002_ws_001item_field_journal user_id soft_delete_id item_field_defn_id item_id string_val create_date
---	--

IT Service Management - Address Book

fspcdb002_ab_003contact_1 id: bigint Number created_by: varchar(255) String last_name: varchar(255) String (IE1.1) phone: varchar(255) String first_name: varchar(255) String (IE3.1) site: varchar(255) String email_address: varchar(255) String (IE6.1) created_on: datetime contact_number: varchar(255) String (IE4.1) updated_on: datetime department: varchar(255) String soft_delete_id: bigint Number (IE5.1) icon_name: varchar(255) String updated_by: varchar(255) String color: varchar(255) String contact_number_fk_rev: varchar(255) String (IE2.1)	fspcdb002_ab_003id_generator db_table_name: varchar(255) String last_id_val: bigint Number
--	---

Help Desk - Incident

fspcdb002_ws_002hr_incident_1 id: integer created_by: varchar(255) last_name: varchar(255) phone: varchar(255) ticket_number: varchar(255) (IE3.1) first_name: varchar(255) global_1: varchar(255) field_12535: varchar(255) deprecated type_of_request: varchar(255) new description: varchar(max) email_address: varchar(255) created_on: datetime send_to_cc: varchar(255) status_1: varchar(255) updated_on: datetime field_13001: varchar(255) deprecated category: varchar(255) new soft_delete_id: bigint (IE2.1) updated_by: varchar(255) icon_name: varchar(255) color: varchar(255) priority: varchar(255) short_description: varchar(255) cc_addresses: varchar(255) ticket_number_fk_rev: varchar(255) (IE1.1)	fspcdb002_ws_002item_field_journal id: bigint user_id: bigint soft_delete_id: bigint item_field_defn_id: bigint (IE1.2) item_id: bigint (IE1.1) string_val: varchar(max) create_date: datetime
--	--

