



FootPrints
Data model - version 12.1.09



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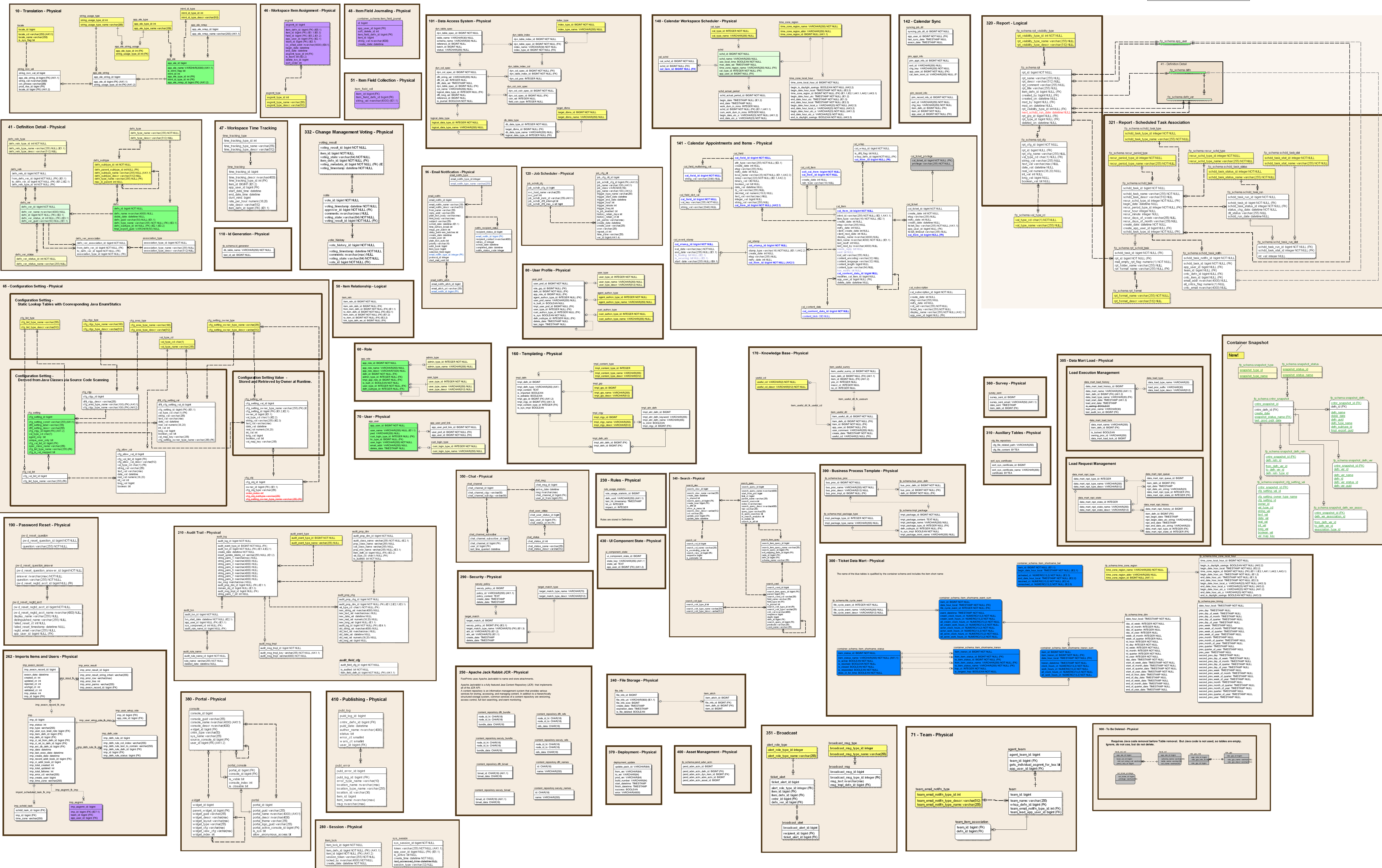
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IT Service Management - Service Portfolio

fpscdb002_sp_001.work_target_1 id: bigint created_by: varchar(255) on_hold_started: datetime target_unit: varchar(255) state: 1: varchar(255) target_type: varchar(255) target_date: datetime trigger_date: varchar(255) based_on_schedule: varchar(255) notification_threshold: numeric(19,2) created_on: datetime updated_on: datetime work_target_number: varchar(255) (IE1.1) icon_name: varchar(255) updated_by: varchar(255) soft_delete_id: bigint (IE2.1) color: varchar(255) target_value: numeric(19,2) on_hold_time: bigint work_target_number_fk_rev: varchar(255) (IE3.1)	fpscdb002_sp_001.service_level_2 created_by: varchar(255) agreement_date: datetime updated_on: datetime icon_name: varchar(255) updated_by: varchar(255) soft_delete_id: bigint (IE2.1) description: varchar(max) sla_number: varchar(255) (IE1.1) color: varchar(255) name: 1: varchar(255) sla_number_fk_rev: varchar(255) (IE3.1)	fpscdb002_sp_001.service_level_1 id: bigint created_by: varchar(255) target_unit: varchar(255) target_type: varchar(255) trigger_date: varchar(255) notification_threshold: numeric(19,2) based_on_schedule: varchar(255) created_on: datetime service_level_target_number: varchar(255) (IE3.1) updated_on: datetime alt_name: varchar(255) icon_name: varchar(255) updated_by: varchar(255) soft_delete_id: bigint (IE2.1) color: varchar(255) fulfillment_threshold: numeric(19,2) priority: varchar(255) target_value: numeric(19,2) service_level_target_number_fk_rev: varchar(255) (IE1.1)
fpscdb002_sp_001.id_generator db_table_name: varchar(255) last_id_val: bigint	fpscdb002_sp_001.service_1 id: bigint created_by: varchar(255) updated_on: datetime field_3784: varchar(255) deprecated category: varchar(255) new service_number: varchar(255) (IE2.1) updated_by: varchar(255) soft_delete_id: bigint (IE1.1) description: varchar(max) color: varchar(255) request_template: varchar(255) service_image: varchar(255) cost_of_service: 1: numeric(19,2) created_on: datetime name: 1: varchar(255) status: 1: varchar(255) field_4155: varchar(255) deprecated price: varchar(255) new service_number_fk_rev: varchar(255) (IE3.1)	fpscdb002_sp_001.item_field_journal id: bigint user_id: bigint soft_delete_id: bigint item_field_defn_id: bigint (IE1.2) item_id: bigint (IE1.1) string_val: varchar(max) create_date: datetime

IT Service Management - Knowledge Base

fpscdb002_kb_001.knowledge_art_1 id: bigint created_by: varchar(255) category: varchar(255) popularity: bigint solution_number: varchar(255) (IE2.1) created_on: datetime status: 1: varchar(255) updated_on: datetime problem: varchar(255) icon_name: varchar(255) soft_delete_id: bigint (IE3.1) icon_name: varchar(255) resolution: varchar(max) color: varchar(255) end_date: datetime start_date: datetime reason_for_information: varchar(255) solution_number_fk_rev: varchar(255) (IE1.1)	fpscdb002_kb_001.id_generator db_table_name: varchar(255) last_id_val: bigint
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IT Service Management - Change Management

fpscdb002_ws_003.change_reques_1 id: bigint created_by: varchar(255) review_date: datetime scheduled_end_date: datetime description: varchar(max) build_date: datetime send_to_cc: varchar(255) reason_for_change: varchar(255) updated_on: datetime soft_delete_id: bigint (IE2.1) impact: varchar(255) color: varchar(255) urgency: varchar(255) closure_category: varchar(255) category: 1: varchar(255) global: 1: varchar(255) cmdb_updated: 1: varchar(255) actual_end_date: datetime change_request_number: varchar(255) (IE1.1) status: 1: varchar(255) created_on: datetime scheduled_start_date: datetime icon_name: varchar(255) updated_by: varchar(255) priority: varchar(255) change_type: varchar(255) icon_name: varchar(255) short_description: varchar(255) back_out_plan: varchar(max) sub_category: varchar(255) cc_addresses: varchar(255) change_request_number_fk_rev: varchar(255) (IE3.1)	fpscdb002_ws_003.item_field_journal id: bigint user_id: bigint soft_delete_id: bigint item_field_defn_id: bigint (IE1.2) item_id: bigint (IE1.1) string_val: varchar(max) create_date: datetime
fpscdb002_ws_003.id_generator db_table_name: varchar(255) last_id_val: bigint	

Human Resources - Address Book

fpscdb002_ab_002.contact_1 id: bigint created_by: varchar(255) phone: varchar(255) last_name: varchar(255) (IE2.1) updated_on: datetime first_name: varchar(255) (IE3.1) updated_by: varchar(255) department: varchar(255) soft_delete_id: bigint (IE5.1) icon_name: varchar(255) color: varchar(255) site: varchar(255) email_address: varchar(255) (IE6.1) created_on: datetime contact_number: varchar(255) (IE4.1) contact_number_fk_rev: varchar(255) (IE1.1)	fpscdb002_ab_002.id_generator db_table_name: varchar(255) last_id_val: bigint
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IT Service Management - Service Desk

fpscdb002_ws_004.incident_1 id: bigint created_by: varchar(255) first_name: varchar(255) description: varchar(max) email_address: varchar(255) send_to_cc: varchar(255) source: 1: varchar(255) updated_on: datetime incident_number: varchar(255) (IE1.1) soft_delete_id: bigint (IE2.1) color: varchar(255) impact: varchar(255) urgency: varchar(255) resolution_date: datetime closure_category: varchar(255) symptom: varchar(255) category: 1: varchar(255) closure_date: datetime phone: varchar(255) last_name: varchar(255) if_other_please_specify: varchar(255) global: 1: varchar(255) created_on: datetime status: 1: varchar(255) preferred_contact_method: varchar(255) type_of_incident: varchar(255) icon_name: varchar(255) updated_by: varchar(255) resolution: 1: varchar(255) priority: varchar(255) short_description: varchar(255) sub_category: varchar(255) cc_addresses: varchar(255) incident_number_fk_rev: varchar(255) (IE3.1)	fpscdb002_ws_004.service_reque_1 id: bigint created_by: varchar(255) last_name: varchar(255) phone: varchar(255) first_name: varchar(255) global: 1: varchar(255) description: varchar(max) email_address: varchar(255) created_on: datetime status: 1: varchar(255) send_to_cc: varchar(255) updated_on: datetime icon_name: varchar(255) soft_delete_id: bigint (IE3.1) service_request_number: varchar(255) (IE2.1) impact: varchar(255) urgency: varchar(255) priority: varchar(255) short_description: varchar(255) closure_category: varchar(255) type_of_request: varchar(255) cc_addresses: varchar(255) service_request_number_fk_rev: varchar(255) (IE1.1)	fpscdb002_ws_004.problem_1 id: bigint created_by: varchar(255) description: varchar(max) send_to_cc: varchar(255) updated_on: datetime soft_delete_id: bigint (IE3.1) color: varchar(255) impact: varchar(255) urgency: varchar(255) resolution_date: datetime closure_category: varchar(255) category: 1: varchar(255) symptom: varchar(255) closure_date: datetime global: 1: varchar(255) if_other_please_specify: varchar(255) problem_number: varchar(255) (IE1.1) created_on: datetime status: 1: varchar(255) updated_by: varchar(255) icon_name: varchar(255) resolution: 1: varchar(255) short_description: varchar(255) sub_category: varchar(255) cc_addresses: varchar(255) problem_number_fk_rev: varchar(255) (IE2.1)
fpscdb002_ws_004.id_generator db_table_name: varchar(255) last_id_val: bigint	fpscdb002_ws_004.item_field_journal id: bigint user_id: bigint soft_delete_id: bigint item_field_defn_id: bigint (IE1.2) item_id: bigint (IE1.1) string_val: varchar(max) create_date: datetime	fpscdb002_ws_004.id_generator db_table_name: varchar(255) last_id_val: bigint

IT Service Management - CMDB

router_1 id ip_address location_2 created_by version criticality warranty_expiration_date asset_id name_1 created_on status: 1 serial_number mac_address ci_number (IE1.1) purchase_price____ updated_on manufacturer model icon_name soft_delete_id (IE2.1) updated_by field_5514 device_id ci_number_fk_rev (IE3.1)	phone_1 id ip_address location_2 created_by version criticality warranty_expiration_date created_on asset_id name_1 status: 1 serial_number mac_address ci_number (IE2.1) purchase_price____ updated_on manufacturer model notes_1 icon_name soft_delete_id (IE1.1) icon_name field_5514 device_id color ci_number_fk_rev (IE3.1)	laptop_1 id ip_address created_by location_2 warranty_expiration_date asset_id serial_number purchase_price____ updated_on cpu_speed model ram soft_delete_id (IE1.1) color location_2 field_3169 operating system version criticality cpu_type created_on name_1 status: 1 mac_address hard_disk_size notes_1 manufacturer icon_name updated_by field_5514 device_id ci_number_fk_rev (IE3.1)	application_1 id created_by version criticality of licenses created_on name_1 status: 1 asset_id field_2673 copies in use updated_by purchase_price____ ci_number (IE1.1) updated_on notes_1 manufacturer field_3216 copies installed updated_by soft_delete_id (IE2.1) icon_name color ci_number_fk_rev (IE3.1)	printer_1 id created_by location_2 ip_address version criticality warranty_expiration_date____ of licenses name_1 asset_id created_on status: 1 mac_address serial_number ci_number (IE3.1) purchase_price____ updated_on notes_1 manufacturer model icon_name soft_delete_id (IE1.1) updated_by field_5514 device_id color ci_number_fk_rev (IE2.1)
desktop_1 id ip_address created_by warranty_expiration_date asset_id serial_number purchase_price____ ci_number (IE3.1) updated_on cpu_speed model ram soft_delete_id (IE2.1) color field_3169 operating system location_2 version criticality cpu_type name_1 created_on status: 1 hard_disk_size mac_address notes_1 manufacturer updated_by icon_name field_5514 device_id ci_number_fk_rev (IE1.1)	database_1_1 id created_by updated_on notes_1 version criticality icon_name updated_by soft_delete_id (IE2.1) status: 1 created_on name_1 ci_number (IE3.1) ci_number_fk_rev (IE1.1)	enterprise_so_1 id created_by version criticality of licenses name_1 asset_id status: 1 created_on field_2673 copies in use purchase_price____ ci_number (IE2.1) updated_on manufacturer notes_1 field_3216 copies installed updated_by soft_delete_id (IE3.1) icon_name color ci_number_fk_rev (IE1.1)	server_1 id created_by ip_address warranty_expiration_date asset_id serial_number ci_number (IE2.1) purchase_price____ version criticality cpu_speed ram soft_delete_id (IE3.1) color location_2 field_3169 operating system version criticality cpu_type name_1 created_on status: 1 hard_disk_size mac_address manufacturer notes_1 icon_name soft_delete_id (IE1.1) updated_by field_5514 device_id ci_number_fk_rev (IE1.1)	switch_1 id ip_address location_2 created_by version criticality warranty_expiration_date asset_id name_1 status: 1 created_on serial_number mac_address ci_number (IE2.1) purchase_price____ updated_on manufacturer model notes_1 icon_name soft_delete_id (IE1.1) updated_by field_5514 device_id color ci_number_fk_rev (IE3.1)
id_generator db_table_name last_id_val				

Help Desk - Address Book

fpscdb002_ab_001.contact_1 id: bigint created_by: varchar(255) last_name: varchar(255) (IE1.1) updated_on: datetime phone: varchar(255) first_name: varchar(255) (IE3.1) icon_name: varchar(255) department: varchar(255) soft_delete_id: bigint (IE5.1) updated_by: varchar(255) site: varchar(255) email_address: varchar(255) (IE6.1) created_on: datetime contact_number: varchar(255) (IE4.1) contact_number_fk_rev: varchar(255) (IE1.1)	fpscdb002_ab_001.id_generator db_table_name: varchar(255) last_id_val: bigint
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Help Desk - Incident

fpscdb002_ws_001.incident_1 id created_by first_name description email_address send_to_cc source: 1 updated_on incident_number soft_delete_id color impact urgency resolution_date closure_category symptom closure_date category: 1 last_name phone if_other_please_specify global: 1 status: 1 created_on preferred_contact_method type_of_incident updated_by icon_name resolution: 1 priority short_description cc_addresses sub_category incident_number_fk_rev	fpscdb002_ws_001.item_field_journal id user_id soft_delete_id item_field_defn_id item_id string_val create_date
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IT Service Management - Address Book

fpscdb002_ab_003.contact_1 id: bigint Number created_by: varchar(255) String last_name: varchar(255) String (IE1.1) phone: varchar(255) String first_name: varchar(255) String (IE3.1) site: varchar(255) String email_address: varchar(255) String (IE6.1) created_on: datetime contact_number: varchar(255) String (IE4.1) updated_on: datetime department: varchar(255) String soft_delete_id: bigint Number (IE5.1) icon_name: varchar(255) String updated_by: varchar(255) String color: varchar(255) String contact_number_fk_rev: varchar(255) String (IE2.1)	fpscdb002_ab_003.id_generator db_table_name: varchar(255) String last_id_val: bigint Number
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Help Desk - Incident

fpscdb002_ws_002.hr_incident_1 id: integer created_by: varchar(255) last_name: varchar(255) phone: varchar(255) ticket_number: varchar(255) (IE3.1) first_name: varchar(255) global: 1: varchar(255) field_12535: varchar(255) deprecated type_of_request: varchar(255) new description: varchar(max) email_address: varchar(255) created_on: datetime send_to_cc: varchar(255) status: 1: varchar(255) updated_on: datetime field_13001: varchar(255) deprecated category: varchar(255) new soft_delete_id: bigint (IE2.1) updated_by: varchar(255) icon_name: varchar(255) color: varchar(255) short_description: varchar(255) cc_addresses: varchar(255) ticket_number_fk_rev: varchar(255) (IE1.1)	fpscdb002_ws_002.item_field_journal id: bigint user_id: bigint soft_delete_id: bigint item_field_defn_id: bigint (IE1.2) item_id: bigint (IE1.1) string_val: varchar(max) create_date: datetime
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