BMC Subsystem Optimizer for zEnterprise
Version 2.0.00
January 9, 2017
Tracking number QM002132853: Recursive S0C4 abends might occur when you run Subsystem Optimizer (Subzero) on IBM z/OS Version 2.2

A serious problem in the following products requires immediate attention:

- BMC Subsystem Optimizer for IMS
- BMC Subsystem Optimizer for DB2
- BMC Subsystem Optimizer for zEnterprise

Issue

Recursive S0C4 abends might occur in the Subzero address space when the following conditions exist:

- You are running Subzero version 2.0.
- While starting, the Subzero server attempts to load version module BRDVERSN.
- Your operating system is IBM z/OS Version 2.2.

WARNING
This issue might occur for any version of z/OS, but has only been observed in z/OS v2.2.

Resolution

Perform the following steps to resolve this issue:

1. Verify that you have applied Subzero Bundle 5 (RSL1701) and PTF BPJ1506.
2. Apply PTF BPJ1526.
BMC recommends using BMC Internet Service Retrieval (BMC ISR) to obtain PTFs. For information about BMC ISR, see the maintenance information in the *Installation System Reference Manual*.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://efix.bmc.com](http://efix.bmc.com) or from the support site. For information about eFix, see the online Help.

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**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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**Where to get the latest product information**

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support).

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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