Installation System
June 15, 2016
New passwords for the ESD and BMC ISR FTP sites take effect at 00:00 Coordinated Universal Time (UTC) on July 6, 2016

BMC is announcing a change regarding the Installation System.

New passwords for the following File Transfer Protocol (FTP) sites become effective at 00:00 Coordinated Universal Time (UTC) on July 6, 2016:

- Electronic Software Distribution (ESD)
- BMC Internet Service Retrieval (BMC ISR)

At the same time, the existing passwords expire.

**Note**
To view the new and current passwords, go to http://www.bmc.com/support/reg/esd-password.html. When prompted, provide a valid support user ID and password.

The password changes coincide with the release of RSL1607/RSL1607C. The passwords for these sites change annually.

**Note**
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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