BMC Intelligent Capping for zEnterprise

Version 2.0.00
May 5, 2016

If you applied PTF BQY0970 and have not specified required security definitions, Intelligent Capping does not recognize LPARs, the PAS fails to collect data, and no data is displayed in the POLOVER view.

BMC is alerting users to a problem in the BMC Intelligent Capping for zEnterprise (iCap) product.

Issue

When the following conditions exist, iCap does not recognise IBM z/OS LPARs, the iCap product address space (PAS) fails to collect data, and no data is displayed in the POLOVER view:

- PTF BQY0970 is applied.
  
  **Note**
  This PTF has a PE status.

- You have not specified the required security definitions, or iCap does not have access to the IBM Base Control Program internal interface (BCPii) service.
  
  For more information about the required definitions, see BMC Intelligent Capping for zEnterprise User Guide.

Resolution

PTF BQY1022 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the Installation System Reference Manual.
You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://efix.bmc.com or from the support site. For information about eFix, see the online Help.

**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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## Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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