MainView Infrastructure

Version 6.1.00
January 29, 2016

Applying PTF BQY0926 causes MVE to use incorrect credentials to access views and data

A serious problem in version 6.1.00 of the MainView Infrastructure product requires immediate attention.

Issue

Applying PTF BQY0926 causes MVE to use incorrect credentials to access views and data. Specifically, MVE uses the host server's credentials instead of the user's credentials.

Resolution

PTF BQY0961 (which BMC plans to make available by February 4, 2016) resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the Installation System Reference Manual.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://efix.bmc.com or from the support site. For information about eFix, see the online Help.

Note

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.
To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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