MainView Products

May 29, 2015

A performance issue occurs when running MainView products on an IBM z13 processor

A serious problem in the MainView products that run on the MainView Infrastructure (MVI) product requires immediate attention.

Issue

BMC has discovered a performance issue for any MainView product when the following conditions exist:

- The product is running on an IBM z13 processor.
- The product is using version 6.0.00 or version 6.1.00 of the MainView Infrastructure (MVI) product.

A specific machine instruction uses an inordinately large amount of CPU on a z13 processor. Because frequently used paths within MainView products use this instruction, this issue results in a substantial increase in CPU that shows up as a performance issue.

Resolution

The following table lists the PTFs that resolve this issue. BMC plans to release these PTFs on June 4, 2015.

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.0.00</td>
<td>BQY0767</td>
</tr>
<tr>
<td>6.1.00</td>
<td>BQY0768</td>
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