Installation System
April 5, 2015
New passwords for the ESD and BMC ISR FTP sites take effect at 00:00 Coordinated Universal Time (UTC) on May 5, 2015

BMC is announcing a change regarding the Installation System.

New passwords for the following File Transfer Protocol (FTP) sites become effective at 00:00 Coordinated Universal Time (UTC) on May 5, 2015:

- Electronic Software Distribution (ESD)
- BMC Internet Service Retrieval (BMC ISR)

At the same time, the existing passwords expire.

Note
To view the new and current passwords, go to http://www.bmc.com/support/reg/esd-password.html. When prompted, provide a valid support user ID and password.

The password changes coincide with the release of PUT1501B, which is the first PUT release of 2015. The passwords for these sites change annually on the same date as the first PUT of each new year.

Note
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.
End User License agreement for the product and to the proprietary and restricted rights notices included in the product documentation.

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