MainView Infrastructure
Version 6.1.00 and 6.0.00
January 30, 2015
The MainView Explorer client session will now reconnect to the MainView host server automatically after an interruption

BMC is announcing an enhancement to the MainView Infrastructure product.

About the enhancement

The MainView Explorer client session that publishes data for MVE Viewer users will now reconnect to the MainView host server automatically after an interruption.

If a publishing session loses contact with the MainView host server, MainView Explorer:

- Issues a notification, indicating that it will try to reconnect
- Closes all open views
- Pings the host server every 30 seconds until it can reconnect

After reconnecting, MainView Explorer relaunches the original publishing configuration and resumes exporting data for MVE Viewer users.

Enabling the enhancement

The following table lists the PTFs that enable this enhancement:

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.1.00</td>
<td>BQY0674</td>
</tr>
<tr>
<td>6.0.00</td>
<td>BQY0673</td>
</tr>
</tbody>
</table>

Complete these steps to enable the enhancement:
1. Ensure that your MainView Explorer URL includes `autologon=y`, as shown in the following example:

   `http://host:port/default.ehtm?autologon=y&config=myconfig`

2. Download and apply the appropriate PTF for your version.

   BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the Installation System documentation.

   You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at `http://apps.bmc.com/support/efix.cgi` or from the support site. For information about eFix, see the online Help.

**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.