PUT1401B maintenance is now available. PUT1401B contains PTFs released between October 25, 2013 and March 13, 2014. This bulletin explains how to obtain PUT1401B maintenance.

**Note**

Before you begin installation, BMC recommends that you check the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support) for:

- Updated product documentation (for example, flashes and technical bulletins)
- Product downloads, patches, and fixes (PTFs)
- Product availability and compatibility (PAC) data

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

### PUT1401B content

The following table indicates where to find information about the PUT’s contents:

<table>
<thead>
<tr>
<th>For information about</th>
<th>Do this</th>
</tr>
</thead>
<tbody>
<tr>
<td>PUT maintenance schedule</td>
<td>1 Go to the “BMC products for DB2, BMC products for IMS, and BMC MainView products installation and maintenance” section of the BMC Support Central website (<a href="http://www.bmc.com/support/reg/installation-system.html">http://www.bmc.com/support/reg/installation-system.html</a>).</td>
</tr>
<tr>
<td></td>
<td>2 Click PUT Maintenance Schedule.</td>
</tr>
<tr>
<td>For information about</td>
<td>Do this</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-----------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| PTFs on a PUT                 | 1. Go to the “BMC products for DB2, BMC products for IMS, and BMC MainView products installation and maintenance” section of the Support Central website (http://www.bmc.com/support/reg/installation-system.html).  
                              | 2. Click PUT Maintenance Schedule.  
                              | 3. Click a PUT number.                                                       |
| PTFs in error severity and how to fix them. | See the Enhanced HOLDDATA information in the Installation System User Guide. The information explains how to download and receive Enhanced HOLDDATA; it also explains how to create and use the Exception SYSMOD report to detect critical conditions known to BMC, their relative severity, and how to fix them. |
| FMIDs                         | 1. Go to the “BMC products for DB2, BMC products for IMS, and BMC MainView products installation and maintenance” section of the Support Central website (http://www.bmc.com/support/reg/installation-system.html).  
                              | 2. Click Supported products.  
                              | 3. Click a product media listing.     | Note: The FMIDs are also in your product’s release notes. |

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### PUT installation and distribution

PUT maintenance is installed through the Installation System. For detailed information about using SMP/E to apply PUT maintenance, see the Installation System User Guide. You can obtain PUT maintenance at any time by using any of the following methods.

**Note**

New passwords for the File Transfer Protocol (FTP) sites take effect at 00:00 Coordinated Universal Time (UTC) on May 7, 2014. For additional information, see the User IDs and passwords web page at [http://www.bmc.com/support/reg/esd-password.html](http://www.bmc.com/support/reg/esd-password.html) (a support user ID and password are required).

- **BMC Internet Service Retrieval (ISR)**
  
  BMC recommends using the ISR method. For complete information about using ISR, see the information about applying maintenance in the Installation System User Guide.
- BMC Electronic Software Distribution (ESD)
  The instructions for using ESD for maintenance are at http://www.bmc.com/support/installation-maintenance.html.

- PUT maintenance physical media
  Order PUT maintenance on physical media from your local BMC Sales Representative or send an e-mail message to mailto:Product_Distribution@bmc.com.

  **Note**
  When you order PUT maintenance on physical media, you will receive the Maintenance Media DVD (which contains the PUT images only) and the Product Installation Media DVD (which contains the Installation System images and product images).

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**Where to get the latest product information**

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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