Installation System
Version 2.3.50
April 10, 2013

BMC is announcing a change regarding the Installation System.

New passwords for the following File Transfer Protocol (FTP) sites become effective at 00:00 Coordinated Universal Time (UTC) on May 22, 2013:

- Electronic Software Distribution (ESD)
  epddownload.bmc.com
- BMC Internet Service Retrieval (BMC ISR)
  filedownload.bmc.com

At the same time, the existing passwords expire. The password changes coincide with the release of PUT1301B, which is the first PUT release of 2013. The passwords for these sites change annually on the same date as the first PUT of each new year.

To view the current passwords, go to http://www.bmc.com/support/reg/esd-password.html. When prompted, you will need to provide a valid support user ID and password.

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*NOTE*

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. To receive e-mail messages that direct you to new notices, subscribe to proactive alerts on the Support Central website.