BMC Database Products for IMS™

April 25, 2012
Tracking IDs ISS03926584, QM001746806, and BPQ7255

BMC is alerting users to a problem in the following products:

- Backup and Recovery Solution for IMS™, version 4.5.00
- MAXM Database Advisor for IMS, version 2.4.00
- MAXM Reorg for IMS, version 4.8.00
- MAXM Reorg for IMS with Online/Defrag Feature, version 4.8.00
- MAXM Reorg/EP for IMS, version 4.8.00
- MAXM Reorg/EP for IMS with Online/Defrag Feature, version 4.8.00
- MAXM Reorg/EP Express for IMS, version 4.8.00
- MAXM Reorg/Online for IMS, version 4.8.00

Issue

During initialization in time zones that are 10 hours or more greater than or less than Greenwich Mean Time (GMT), an Advisor started task receives an S0C7 abend in module BRIFRHCD at offset +656.

Resolution

PTF BPQ7255 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.
Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.