MainView for DB2 and System Performance for DB2
Version 11.2.00
September 21, 2016
Tracking number SLN000015205188: The BBI-SS PAS might become nonfunctional after an S0C4 abend that occurs when you start a trace in full-screen mode in MainView for DB2

A serious problem in version 11.2.00 of the following products requires immediate attention:
- MainView for DB2
- BMC System Performance for DB2

**Issue**

A BBI-SS product address space (PAS) might hang, which results in all products within that PAS becoming nonfunctional. The BBI-SS PAS hangs because of an S0C4 abend that occurs when:

- A MainView for DB2 Summary or Detail trace starts in full-screen mode
- You exit the MainView CLIST before the trace terminates

After the abend, MainView for DB2 and all other products running within the PAS might become nonfunctional. Any other PASs that attempt to communicate with this PAS might also be impacted when work from this PAS does not complete.

**Resolution**

PTF BQI2120 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (BMC ISR) to obtain PTFs. For information about BMC ISR, see the maintenance information in the *Installation System Reference Manual*.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://efix.bmc.com](http://efix.bmc.com) or from the support site. For information about eFix, see the online Help.
Workaround

MainView for DB2 users should start Summary or Detail traces only in windows mode using Trace Administration from the CT (current trace) view or by way of a BLKxxxxx member.