BMC Performance for DB2 SQL, SQL Performance for DB2, and APPTUNE for DB2

Version 11.1.00 and 11.2.00
May 22, 2016
Tracking number SLN000015232813, SLN000015232714: A storage overlay in an IBM DB2 subsystem or an overlay of an internal DB2 control block can cause the DB2 subsystem to terminate

A serious problem in the following products requires immediate attention:

- BMC Performance for DB2 SQL
- SQL Performance for DB2
- APPTUNE for DB2

**Note**

BMC previously announced this problem in a flash dated May 11, 2016. PTFs to correct the problem are now available.

**Issue**

APPTUNE can overlay storage maintained in the DBM1 address space and cause the DB2 subsystem to terminate when the following conditions exist:

- A thread starts while APPTUNE monitoring is active.
- The thread becomes inactive, and the monitoring session terminates.
- After a new monitoring session starts, the thread ends.

Additionally, in a very active DB2 subsystem, a storage overlay of an internal IBM control block can occur.

**Resolution**

The following table lists the PTFs that resolve this issue:
### WARNING

DB2 10 users should not apply BPU8890 and BPU8891 without also applying BPU8955 and/or BPU8956

After you apply the PTFs, issue the following console command: `DOM,REFRESH`

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the *Installation System Reference Manual*.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://efix.bmc.com](http://efix.bmc.com) or from the support site. For information about eFix, see the online Help.

**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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### Where to get the latest product information

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support).

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.