RECOVERY MANAGER for DB2 and PACLOG for DB2
Version 11.2.00
April 20, 2016
Tracking number QM001973234: RECOVERY MANAGER for DB2 can fail with message BMC80584E when restoring archives to disk from a stacked tape with the ARMBARC program

BMC is alerting users to a problem in version 11.2.00 of the following products and solutions:
- RECOVERY MANAGER for DB2
- Recovery Management for DB2
- PACLOG for DB2

Issue

RECOVERY MANAGER fails with message BMC80584E UNABLE TO OPEN archive.log.Bnnnnnnnn when the following conditions exist:

- You are performing a DB2 disaster recovery.
- You are restoring a stacked archive log created by ARMBARC to disk.
- The first archive log read by ARMBARC has been successfully restored to disk.
- You have requested that ARMBARC read another log.

The failure occurs when ARMBARC tries to read the .Bnnnnnnnn file from the stack tape.

Resolution

The following table lists the PTFs that resolve this issue:

<table>
<thead>
<tr>
<th>Product</th>
<th>PTF</th>
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<tbody>
<tr>
<td>RECOVERY MANAGER for DB2</td>
<td>BPU8867</td>
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</tbody>
</table>
BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the *Installation System Reference Manual*.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://efix.bmc.com](http://efix.bmc.com) or from the support site. For information about eFix, see the online Help.

**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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**Where to get the latest product information**

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support).

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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