BMC is alerting users to a problem in the following products:

- MainView for DB2
- System Performance for DB2

### Issue

A loop in the BBI-SS PAS might occur when accessing dynamic SQL cache views. The loop causes high CPU usage.

### Resolution

The following table lists the PTFs that resolve this issue:

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.1.00</td>
<td>BPD4263</td>
</tr>
<tr>
<td>11.2.00</td>
<td>BPD4264</td>
</tr>
</tbody>
</table>

Before applying the PTF, the workaround is to avoid using the following views:

- SCAPPLZ (SQL Summary by Application)
- SCFTOTZ (SQL Cache Filter Totals)
- SCLIST (SQL Cache Elements List)
- SCPGMZ (SQL Summary by Program Name)
- SCSETF (SQL Cache Statement Filters)
- SCSQL (SQL Cache Statement List)
- SCSQLD (SQL Cache Statement Detail)
- SCSTATS (SQL Cache Statement Statistics)
BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the *Installation System Reference Manual*.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://apps.bmc.com/support/efix.cgi](http://apps.bmc.com/support/efix.cgi) or from the support site. For information about eFix, see the online Help.

**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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### Where to get the latest product information

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support).

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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