OPERTUNE for DB2 and BMC System Performance for DB2
Version 10.0.00 and 11.1.00
May 21, 2015
Tracking number QM001869216: Applying IBM DB2 APAR PI06843 might cause S0C4 abends and SRB loops in the DB2 DBM1 address space when you run OPERTUNE

BMC is alerting users to a problem in the OPERTUNE for DB2 product and the BMC System Performance for DB2 solution.

Issue

Running the OPERTUNE product after applying IBM DB2 APAR PI06843 might cause S0C4 abends and SRB loops in the DB2 DBM1 address space. The abends occur in OPERTUNE product modules that have the prefix DDT.

This problem occurs because the APAR moves the IBM DBET control block above the bar.

Resolution

The following table lists the PTFs that resolve this issue:

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.1.00</td>
<td>BPU7552</td>
</tr>
<tr>
<td>11.1.00</td>
<td>BPU7523</td>
</tr>
</tbody>
</table>

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the Installation System Reference Manual.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site. For information about eFix, see the online Help.
Note
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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