EXTENDED BUFFER MANAGER and SNAPSHOT UPGRADE FEATURE
Version 6.1.00 and 6.2.00
May 22, 2015
Tracking number QM00187899: IBM DB2 subsystems might abend when an XBM software snapshot is active.

A serious problem in the EXTENDED BUFFER MANAGER (XBM) product and its SNAPSHOT UPGRADE FEATURE (SUF) technology requires immediate attention.

Issue

Intermittent IBM DB2 subsystem abends might occur when an XBM software snapshot is active.

Resolution

The following table lists the PTFs that resolve this issue:

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.1.00</td>
<td>BPE0444</td>
</tr>
<tr>
<td>6.2.00</td>
<td>BPE0445</td>
</tr>
</tbody>
</table>

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the *Installation System Reference Manual*.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://apps.bmc.com/support/efix.cgi](http://apps.bmc.com/support/efix.cgi) or from the support site. For information about eFix, see the online Help.
Note

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.