BMC is alerting users to a problem in the following products:

- MainView for DB2
- System Performance for DB2

Note

BMC previously announced this problem in a technical bulletin dated February 10, 2015. A PTF to correct the problem is now available.

### Issue

High CPU usage might occur when the following conditions exist:

- PTF BPD 4162 is applied.

Note

This PTF has PE status.

- During a MainView detail trace, many DDF clients are making connections concurrently on the associated IBM DB2 subsystem.

- The value of the DB2 ZPARM ACCUMACC exceeds 1.

In this case, MainView might continue processing active detail buffers and delay issuing the STOP TRACE command to DB2. If other traces are active at this time, MainView also might lose trace data that DB2 has collected, as indicated by message DSNW133I.

These conditions persist until a lull in the DDF connections enables MainView for DB2 to issue the STOP TRACE command. DB2 then issues message DSNW131I to confirm that the trace successfully stopped.
Resolution

PTF BPD4171 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the Installation System documentation.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site. For information about eFix, see the online Help.

Note

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.