MainView for DB2 and System Performance for DB2
Version 11.1.00
February 10, 2015
Tracking number QM001869854: High CPU usage and loss of trace data might occur if PTF BPD4162 is applied and you stop a detail trace

BMC is alerting users to a problem in the following products:

■ MainView for DB2

■ System Performance for DB2

Issue

High CPU usage might occur when the following conditions exist:

■ PTF BPD 4162 is applied.

Note
This PTF has PE status.

■ During a MainView detail trace, many DDF clients are making connections concurrently on the associated IBM DB2 subsystem.

■ The value of the DB2 ZPARM ACCUMACC exceeds 1.

In this case, MainView might continue processing active detail buffers and delay issuing the STOP TRACE command to DB2. If other traces are active at this time, MainView also might lose trace data that DB2 has collected, as indicated by message DSNW133I.

These conditions persist until a lull in the DDF connections enables MainView for DB2 to issue the STOP TRACE command. DB2 then issues message DSNW131I to confirm that the trace successfully stopped.
Resolution

The fix for this issue is pending. BMC plans to reissue this notice when the fix is available.

Note

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.