MainView for DB2 and System Performance for DB2
Version 10.1.00 and 11.1.00
December 12, 2014
Tracking number QM001862530: Updated: Looping might occur for certain releases of IBM CICS targets

A serious problem in the following products requires immediate attention:

- MainView for DB2
- System Performance for DB2

Note
BMC previously announced this problem in a flash dated October 31, 2014. PTFs to correct the problem are now available.

Issue

A loop might occur when both of the following conditions exist:

- PTF BPD4086 (for version 10.1.00) or BPD4084 (for 11.1.00) has been applied.

Note
These PTFs are in error and have PE status.

- You invoke any active thread view in MainView windows mode (such as THDACTV) for the following releases of the IBM CICS Transaction Server for z/OS (CICS TS) server:
  - 5.1.00
  - 4.2.00
  - 4.1.00
  - 3.2.00
Resolution

The following table lists the PTFs that resolve this issue:

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.1.00</td>
<td>BPD4156</td>
</tr>
<tr>
<td>11.1.00</td>
<td>BPD4157</td>
</tr>
</tbody>
</table>

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the Installation System documentation.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site. For information about eFix, see the online Help.

**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.