Log Master for DB2
Version 11.1.00
September 11, 2014
Tracking number QM001857636: Data loss might result from open transactions during execution of an ongoing process on a non-datasharing subsystem

A serious problem in the Log Master for DB2 product requires immediate attention.

Issue

Data loss can occur when all of the following conditions exist:

- PTF BPU7125 has been applied
- You are running an ongoing log scan process on a non-datasharing subsystem
- At least one of the transactions remains open from a previous run, as indicated by message BMC0977771

Data loss can result because Log Master fails to recognize the inflight transactions from the previous run as being eligible for processing in the current run.

Resolution

Download and apply PTF BPU7241 to resolve this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the Installation System User Guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site. For information about eFix, see the online Help.
Note
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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