BMC Application Restart Products

July 16, 2014
Tracking number ISS04305566 and SLN000015180910: An IBM problem can cause data loss when you use any multiple-volume data set with IBM z/OS Version 2.1

Overview
BMC is alerting users to an IBM problem that can affect the following BMC products:

- APPLICATION RESTART CONTROL for DB2
- APPLICATION RESTART CONTROL for IMS
- APPLICATION RESTART CONTROL for VSAM
- QUICKSTART for MVS

Issue
An IBM problem can cause data loss when you use multiple-volume data sets with z/OS Version 2.1 and one of the following conditions exists:

- You are using the ISPF F (Free/Partial Release) function.
- You are using the data control block (DCB) RLSE parameter when the data set is open with DISP=MOD or DISP=EXTEND.

Resolution
Apply IBM APAR OA45163 or PTF UA73372. If you have any questions about the APAR or PTF, contact IBM.

Note
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.
Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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