If you have multiple DB2 Performance products installed at the 10.1.00 release level and running in the same address space, upgrading some but not all of them to 11.1.00 might cause various failures, such as loops and abends.

BMC is alerting users to a problem in the following products:

- APPTUNE for DB2
- BMC Performance for DB2SQL
- BMC System Performance for DB2 solution
- MainView for DB2
- Pool Advisor for DB2
- SQL Explorer for DB2
- SQL Performance for DB2 solution

**Issue**

When you upgrade any of your DB2 Performance products from version 10.1 to 11.1, various failures—including loops and abends in the DB2 Component Services (DBC) address space—might occur if you do not upgrade all of your DB2 Performance products simultaneously.

The following products invoke the DOM agent (a common service agent for DB2 Performance) from within the DBC address space:

- APPTUNE for DB2
- MainView for DB2 data collector component
Upgrading any of them also upgrades the DOM agent to version 11.1. Consequently, failures might occur when a version 10.1 product that uses the same DBC address space attempts to invoke the version 11.1 DOM agent.

**Resolution**

To avoid this problem, upgrade all of your DB2 Performance products from version 10.1 to 11.1 at the same time.

Future releases of DB2 Performance products will eliminate the need to upgrade the products simultaneously.

**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

**Where to get the latest product information**

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support).

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.
End User License agreement for the product and to the proprietary and restricted rights notices included in the product documentation.

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