APPLICATION RESTART CONTROL
Version 3.9.00
February 11, 2014
Tracking number ISS04137557 or Knowledge Article 000052195: An invalid window length on panel AESIP058 generates an error during APPLICATION RESTART CONTROL configuration

BMC is alerting users to a problem in version 3.9.00 of the following APPLICATION RESTART CONTROL (AR/CTL) products:

- APPLICATION RESTART CONTROL for DB2
- APPLICATION RESTART CONTROL for IMS
- APPLICATION RESTART CONTROL for VSAM

Issue

When executing the configuration process for APPLICATION RESTART CONTROL, the following window length error occurs on the AES Install System Miscellaneous Data Set Names (AESIP058) panel:

Invalid window depth value (must be numeric, > 0, less than screen depth)

The problem occurs because the window length in the CLIST is incorrectly specified as follows:

```
)BODY WINDOW(80,27)
```

It should be specified as follows:

```
)BODY WINDOW(80,24)
```

For more information, see Knowledge Article 000052195. You can access the Knowledge Base directly at http://www.bmc.com/available/search-kb.html or from the BMC Support Central website (http://www.bmc.com/support).
Resolution

PTF BPQ9354 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see the maintenance information in the *Installation System Reference Manual*.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://efix.bmc.com](http://efix.bmc.com) or from the support site. For information about eFix, see the online Help.

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**Note**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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Workaround

Until you apply the correcting PTF, you can avoid the problem by editing member AESIP058 in your ARCCUST library to correct the body window length. In AESIP058, change the body window length from (80,27) to (80,24).

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Where to get the latest product information

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support).

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.
Where to get the latest product information

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