Log Master for DB2  
Version 10.1.00 and 11.1.00  
January 30, 2014  
Tracking number QM001815491: A failure to handle DELETE records correctly can cause a logscan error or potential data loss

A serious problem in the Log Master for DB2 product requires immediate attention.

**Issue**

When the following conditions exist, Log Master can fail to process delete records correctly, resulting in a logscan error or missing records:

- An EXEC SQL UPDATE invokes DSNUTILB to log DELETE records when an overflow condition exists. The product generates message BMC097200S when the problem occurs.
- The DELETE records logged by the DB2 REPAIR utility and EXEC SQL DELETE are not processed.

**Resolution**

The following table lists the PTF's that resolves this issue:

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.1.00</td>
<td>BPU6583</td>
</tr>
<tr>
<td>11.1.00</td>
<td>BPU6584</td>
</tr>
</tbody>
</table>

Complete the following steps:
1 Apply the PTF that corresponds to your version of Log Master

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

**Note**
The PTF adds a new option, USEUTILITYDELETES, to the default options (DOPTS) module. The default setting, USEUTILITYDELETES=YES tells Log Master that the logscan should include DELETE records logged by DSNUTILB.

2 (optional) If you prefer to exclude DELETE records from your logscan results, USEUTILITYDELETES to **NO** and reassemble the DOPTS module.

**Note**
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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**Where to get the latest product information**

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.
Telephone 1 713 918 8800 (or 1 800 841 2031 United States and Canada)
Customer Support: 1 800 537 1813 (United States and Canada) or contact your local support center