SQL Performance for DB2, APPTUNE for DB2, and BMC Performance for DB2 SQL

Version 10.1.00 and 11.1.00
January 15, 2014

APPTUNE users who view DB2 Status reports while IBM CICS threads are running parallel queries might experience storage overlays with unpredictable results.

A serious problem in the following products requires immediate attention:

- SQL Performance for DB2
- APPTUNE for DB2
- BMC Performance for DB2 SQL

Issue

Corruption of DB2 storage can occur with unpredictable results when users access DB2 Status reports while IBM CICS threads are running parallel queries.

Resolution

The following table lists the PTFs that resolve this issue:

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>SQL Performance 10.1</td>
<td>BPU6426</td>
</tr>
<tr>
<td>SQL Performance 11.1</td>
<td>BPU6422</td>
</tr>
<tr>
<td>APPTUNE 10.1</td>
<td>BPU6426</td>
</tr>
<tr>
<td>APPTUNE 11.1</td>
<td>BPU6422</td>
</tr>
<tr>
<td>BMC Performance for DB2SQL 11.1</td>
<td>BPU6422</td>
</tr>
</tbody>
</table>
BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

**Note**
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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**Where to get the latest product information**

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support.

Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.