If PTF BPU5871 has been applied, you might experience slow response times for online reports, or a shortage of Data Collector storage.

BMC is alerting users to a problem in the following products:

- APPTUNE for DB2
- SQL Performance for DB2

**Issue**

Applying PTF BPU5871 might cause one or both of the following problems:

- Slow response times when you navigate through online reports
- A shortage of storage for the Data Collector component (indicated by message BMC24300)

**Resolution**

PTF BPU6091 resolves this issue.

**TIP**

Until you apply BPU6091, you can solve the problem by issuing the DEBUG ON REDUCE command from either of these locations:

- The system operator console
- The command text area on the Data Collector Command Interface panel (DOMECMDA)

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.
Where to get the latest product information

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

NOTE
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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