SQL Performance for DB2®
System Performance for DB2
APPTUNE for DB2
MainView for DB2
Pool Advisor for DB2

Version 11.1.00
July 9, 2013
At sites without a zIIP processor, the NGL component does not start and the DBC component does not collect data.

BMC is alerting users to a problem in the following products:

- SQL Performance for DB2
- System Performance for DB2
- APPTUNE for DB2
- MainView for DB2
- Pool Advisor for DB2
Issue

If your site does not have an IBM® System z® Integrated Information Processor (zIIP), the Next Generation Logger (NGL) component does not start. Consequently, the DB2 Component Services (DBC) component does not collect data.

When this error occurs, the following message is displayed in the DBC started task JES log:

BMCNGL59061W ENCLAVE NGLZIP FAILED FOR JOIN with RC=08 and RSN=0X0000083A

NOTE
This error occurs whether the zIIP parameter is set to YES or to NO.

Resolution

PTF BPU5915 resolves this issue. BPU5915 will be available on Thursday July 11th, 2013.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

NOTE
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.