MainView Infrastructure
Versions 6.0.00 and 6.1.00
January 31, 2013

BMC Software is alerting users to an update in the MainView Infrastructure product.

Issue

The MainView Explorer Authentication Certificate will expire at midnight on March 29, 2013. When starting MainView Explorer after March 29, 2013, you will see this security warning:
Resolution

The following table lists the PTFs that renew the Authentication Certificate for MainView Explorer:

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.0.00</td>
<td>BQY0101</td>
</tr>
<tr>
<td>6.1.00</td>
<td>BQY0102</td>
</tr>
</tbody>
</table>

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://apps.bmc.com/support/efix.cgi](http://apps.bmc.com/support/efix.cgi) or from the support site.

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Workaround

If you choose not to apply the correcting PTF, you can click Run on the Warning - Security dialog; MainView Explorer continues with no interruption to performance or capabilities. If you select Always trust content from this publisher, you will not see the warning dialog again.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support). Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.