A serious problem in the RECOVER PLUS for DB2® product requires immediate attention.

Issue

Recovery from multiple incremental copies can result in a down-level space map page when both of the following conditions exist:

- BMC PTF BPU4968 or BPU4969 is applied.
- The most current incremental copy does not contain a space map that was updated after the full copy was made.

This issue results in inconsistent data after a recovery or an inconsistent OUTCOPY image copy. If indexes are being rebuilt during the recovery, unresolved pointer records might be reported with this message:

`BMC40511S OVERFLOW RECORD NOT RESOLVED`

Resolution

Table 1 lists the PTFs that resolve this issue.

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.2.00</td>
<td>BPU5266</td>
</tr>
<tr>
<td>10.1.00</td>
<td>BPU5265</td>
</tr>
</tbody>
</table>
BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product's installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.