BMC is alerting users to problems in the MainView Infrastructure product.

Issues

The following issues have been reported:

- After you apply PTF BPY9947, using the DEploy command to deploy calendar periods, threshold sets, and threshold selections fails with an S0C4 abend in the user session. You can recover from the abend by refreshing the view.

  In addition, when you push calendar periods, threshold sets, and threshold selections from MainView Threshold Advisor to the mainframe, the push process uses deployment; therefore, pushing recommended thresholds to the mainframe also fails.

- As part of coordinating address space (CAS) initialization, MainView Infrastructure initializes the state of each calendar period and calculates the projected state changes for the coming week. If the number of calendar periods is small, the initialization process completes within seconds. However, if the number of calendar periods is large, the time required for initialization can be excessive. For example, if you select a large number of metrics for multiple targets in MainView Threshold Advisor and push those recommended thresholds to the mainframe, hundreds of calendar periods can be generated.
Resolution

PTF BQY0062 resolves the deployment issue.

PTF BQY0035 resolves the calendar-period initialization issue. This PTF significantly reduces initialization time and adds two new messages to the CAS job log:

BBMBCA12I  Calendar Initialization Beginning
BBMBCA13I  Calendar Initialization Complete

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.