RECOVER PLUS for DB2®
Version 9.2.00 and 10.1.00
July 26 2012
Tracking ID QM001758312

A serious problem in the RECOVER PLUS for DB2® product requires immediate attention.

Issue

Recovery from multiple incremental copies can result in a down-level space map page. This situation occurs when the first page in an incremental image copy is a space map with a page number greater than 1.

The above scenario results in inconsistent data after a recovery or an inconsistent OUTCOPY image copy. If indexes are being rebuilt during the recovery, unresolved pointer records might be reported with this message:

BMC40511S OVERFLOW RECORD NOT RESOLVED

Resolution

Table 1 lists the PTFs that resolve this issue.

Table 1  PTFs that resolve the issue

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.2.00</td>
<td>PTF BPU4968</td>
</tr>
<tr>
<td>10.1.00</td>
<td>PTF BPU4969</td>
</tr>
</tbody>
</table>

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.
You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at \url{http://apps.bmc.com/support/efix.cgi} or from the support site.

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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**Where to get the latest product information**

To view the latest BMC documents, see the Support Central website at \url{http://www.bmc.com/support}. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.