BMC is alerting users to an extension of the BMC monthly maintenance period by approximately 6 hours. During the maintenance period, the BMC ISR system that builds the maintenance packages will be unavailable.

However, during this period, you can use the FTP services (ftp://filedownload.bmc.com/) to:

- Make new BMC ISR requests (which will be processed when the maintenance period ends)
- Retrieve existing BMC ISR requests

The extended maintenance period is scheduled from Friday, June 8, 2012 at 6:00 p.m. until Saturday, June 9, 2012 at 11:00 a.m. (Central Daylight Time).

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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**Where to get the latest product information**

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.
Where to get the latest product information

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