PUT1201B
June 13, 2012

PUT1201B maintenance is now available. PUT1201B contains PTFs released between January 21, 2012 and May 4, 2012. This bulletin explains how to obtain PUT1201B maintenance.

--- NOTE ---
Before you begin installation, BMC recommends that you check the Support Central website at http://www.bmc.com/support for:

- Updated product documentation (for example, flashes and technical bulletins)
- Product downloads, patches, and fixes (PTFs)
- Product availability and compatibility (PAC) data

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. To receive e-mail messages that direct you to new notices, subscribe to proactive alerts on the Support Central website.

PUT1201B content

The following table indicates where to find information about the PUT’s contents:
PUT maintenance is installed through the Installation System. For detailed information about using SMP/E to apply PUT maintenance, see the Installation System User Guide. You can obtain PUT maintenance at any time by using any of the following methods:

- BMC Internet Service Retrieval (ISR)

  BMC recommends using the ISR method. For complete information about using ISR, see the information about applying maintenance in the Installation System User Guide.

- BMC electronic software distribution (ESD)

- **BMC Electronic Product Distribution (EPD)**

  On the EPD website ([http://www.bmc.com/support/downloads-patches](http://www.bmc.com/support/downloads-patches)), select a product that distributes PUT maintenance. Then, click **Start the Installation/PUT Process** and **Apply SMP/E PUT Maintenance**.

- **PUT maintenance tape**

  To order PUT maintenance on tape, contact your local Customer Support representative or send an e-mail message to **Product_Distribution@bmc.com**.