BMC is announcing the release of a stand-alone BMC Documentation Center. BMC previously announced this release in a bulletin dated March 8, 2012. This new bulletin contains additional information about how to obtain the stand-alone Documentation Center or access the online Documentation Center.

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

### About the stand-alone Documentation Center

The stand-alone version of the Documentation Center enables you to copy the center to a CD, flash drive, hard drive, or network server. The stand-alone version is identical to the version on BMC Support Central.

This stand-alone, portable version provides access to the Documentation Center anytime and anywhere that you have a PC available. The stand-alone version eliminates the requirement for Internet access or a secure sign-on ID to Support Central. This ability enables access to product documentation for organizations that do not have open access to the Internet.
What the Documentation Center provides

The Documentation Center provides an easy-to-use interface with many features. BMC recommends using the Documentation Center as your primary product documentation resource.

The Documentation Center provides

- Product documentation for the following product lines:
  - BMC MainView products
  - BMC products for the IBM® DB2® environment
  - BMC products for the IBM IMS™ environment

**NOTE**
Due to acquisitions, some of the new BMC products are not currently included in the Documentation Center. You can access these documents from the Supported Product A-Z list on Support Central (see “Obtaining or accessing the Documentation Center” on page 3).

- Updates at the same time as the quarterly PUT release
- Instant lookup of information about error messages
- Powerful keyword and Boolean searches across all DPM product documentation sets
- Master index searches
- Sort and filter capabilities to limit the scope of searches to specific product families or information types
- Bookmarked favorites
- Access to the instructional-video demo library

**NOTE**
The demo library resides on Support Central and requires Internet access and a valid Customer Support user ID and password to take advantage of this feature. Plans are underway to incorporate the demo library into the next release of the stand-alone Documentation Center.
Obtaining or accessing the Documentation Center

You can obtain or access the Documentation Center in several ways. All online access requires a Customer Support user ID and password.

- To obtain the stand-alone version of the Documentation Center
  - Download the image from the Electronic Product Distribution (EPD) site (https://webapps.bmc.com/epd/). The link for the image is listed under the most current version of each product as *BMC Documentation Center Doc CD*.
  - Order the CD (item number 248482) by contacting your Sales representative.

- To access the Documentation Center online
  - Link to it from the top of a Product page on Support Central (the link is on the Product page of the most current product version only).

**NOTE**

If the product documentation that you want is not included in the Documentation Center, (for example, notices) access the documentation from the **Supported Product A-Z list** on Support Central. To go to Support Central, click the **BMC Customer Support** link in the title bar of the Documentation Center.

Feedback

Your comments or suggestions for improvements are appreciated. You can forward feedback to **BMC_Documentation_Center@bmc.com**, or use the **Feedback** link at the bottom of the Documentation Center.