BMC is alerting users to a problem in the following products:

- APPTUNE for DB2® version 10.1.00
- MainView for DB2® version 10.1.00
- Pool Advisor for DB2® version 10.1.00

These products are also components in the following solutions:

- SQL Performance for DB2® version 10.1.00
- System Performance for DB2® version 10.1.00

**Issue**

After applying maintenance to two of the common components used by the products, a limited number of customers have reported errors. The errors have manifested as S0C4 or S0C1 abends, and in one situation, as an ISPF panel error.

The following FMIDs are the FMIDs of the affected common components:

- ZDBCA10
- ZLGCA10

The root cause of these errors is the incorrect building of the load module by the IBM® binder. IBM APAR OA32335 addresses the issue.

This issue occurs when you are running z/OS versions 1.10 through 1.12.
Resolution

Once the load module is built incorrectly, resolving the situation requires completing the following tasks in the order shown:

1. Contact BMC Customer Support for specific information about which module to delete and which BMC PTFs to reapply specifying the REDO operand.

2. Delete the affected load module from the SMP/E target library.

3. Reapply the BMC PTF specifying the REDO operand.

To resolve this issue, BMC Software recommends that you obtain the correcting PTFs associated with IBM APAR OA32335 and apply them prior to applying any additional BMC PTFs for the affected common components, FMIDs ZDBCIA10 and ZLGCA10, which are used by the products.

NOTE
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.