A serious problem in the OPERTUNE for DB2 and BMC System Performance for DB2 products requires immediate attention.

**Issue**

While running in an IBM® DB2 Version 8.1 address space, OPERTUNE for DB2 can cause an overlay in CSA or ECSA, leading to random abends. In the one case reported to BMC, a DB2 SSID IRLM address space terminated with an 04F abend.

**Resolution**

PTF BPU4616 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://apps.bmc.com/support/efix.cgi](http://apps.bmc.com/support/efix.cgi) or from the support site.

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**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.
To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.