A serious problem in the DB2® Component Services (DBC) component requires immediate attention.

The following products and solutions use the DBC component:

- APPTUNE for DB2
- MainView for DB2
- MainView Transaction Analyzer
- Pool Advisor for DB2
- Recovery Management for DB2
- SQL Performance for DB2
- System Performance for DB2

**Issue**

A dynamic subsystem function routine that is associated with the DBC component can cause an event to hang and never complete. This issue might cause any of the following results:

- prevent processing of some IBM® z/OS® commands
- cause address spaces waiting on the event to hang
- require a system IPL (eventually)
Resolution

PTF BPU4575 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

NOTE
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.