Installation System

Version 2.3.30
February 13, 2012
The new password for the epddownload.bmc.com FTP site takes effect at 00:00 Coordinated Universal Time (UTC) on February 28, 2012

BMC is announcing a change in the Installation System.

A new password for the epddownload.bmc.com File Transfer Protocol (FTP) site becomes effective at 00:00 Coordinated Universal Time (UTC) on February 28, 2012. At the same time, the existing password expires. The password change coincides with the release of PUT1201A, which is the first PUT release of 2012. The password for this site will change annually on the same date as the first PUT of each new year.

To view the current password, go to http://www.bmc.com/support/downloads-patches/ptf-ftp-installation.html and select Electronic software distribution (ESD) FTP site user ID and password. When prompted, you will need to provide a valid support user ID and password.

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. To receive e-mail messages that direct you to new notices, subscribe to proactive alerts on the Support Central website.

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