A serious problem in the following products requires immediate attention:

- APPTUNE for DB2®
- SQL Performance for DB2
- System Performance for DB2

**Issue**

If you view the following APPTUNE, SQL Performance, or System Performance reports, an overlay might occur in the DBC address space. This can lead to a possible abend or loop, and if a task loops while holding a lock, the result can be common storage exhaustion and a system outage.

<table>
<thead>
<tr>
<th>Product</th>
<th>Report name</th>
<th>Access method</th>
</tr>
</thead>
<tbody>
<tr>
<td>APPTUNE or SQL Performance</td>
<td>SQMSYSMN</td>
<td>You access the report upon entry to DB2 Status reporting, option 2 from the APPTUNE Main Menu.</td>
</tr>
<tr>
<td>System Performance</td>
<td>SPDLOCK, SPDLOCKD, SPDMVS, SPDSUM, SPDT* reports</td>
<td>You access these reports from the SYSPLEX DB2 MONITOR report SPDMAIN, or via hyperlink from MainView for DB2.</td>
</tr>
</tbody>
</table>
Resolution

PTF BPU4016 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

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**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.