BMC is alerting users to a problem in the Installation System.

**Issue**

When *all* of the following conditions exist, special characters stored in the product tables for the BMC Database Administration *for DB2* products might be altered:

- You used version 2.3.10, 2.3.15, or 2.3.20 of the Installation System to install version 10.1.00 of any of the following products:
  - CHANGE MANAGER *for DB2*
  - ALTER *for DB2*
  - CATALOG MANAGER *for DB2*
  - DASD MANAGER PLUS *for DB2*

- You created new product tables for the 10.1.00 release and selected the option to migrate the data from an earlier release of the product tables.

- The EBCDIC encoding scheme of your subsystem is not SCCSID=37.
Resolution

Use one of the following resolutions to solve this problem:

- If you have not yet installed your Database Administration for DB2 products, you can avoid the problem by updating the $C65MIG installation job before submitting it. In the job's prdCONV1 member, remove EBCDIC CCSID (37, 0,0) from each UNLOAD statement.

- If you have completed your installation and special characters are not displaying correctly in the BMC product tables, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support). Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.