PUT1102B maintenance is now available. PUT1102B contains PTFs that BMC verified (tested and approved) between July 9, 2011 and October 27, 2011. This bulletin explains how to obtain PUT1102B maintenance.

**NOTE**

- Before you begin installation, BMC recommends that you check the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support) for
  - updated product documentation (for example, flashes and technical bulletins)
  - product downloads, patches, and fixes (PTFs)
  - product availability and compatibility (PAC) data

- If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support). To receive e-mail messages that direct you to new notices, subscribe to proactive alerts on the Support Central website.

## PUT1102B content

The following table lists where to find information about a PUT:

<table>
<thead>
<tr>
<th>Information</th>
<th>Where to find the information</th>
</tr>
</thead>
<tbody>
<tr>
<td>PUT maintenance schedule</td>
<td>Go to the “OS/390 and z/OS Installation System” section of the BMC Support Central website (<a href="http://www.bmc.com/support/downloads-patches/installation-system.html">http://www.bmc.com/support/downloads-patches/installation-system.html</a>) and click <strong>PUT Maintenance Schedule</strong>.</td>
</tr>
<tr>
<td>PTFs on a PUT</td>
<td>Go to the “OS/390 and z/OS Installation System” section of the BMC Support Central website (<a href="http://www.bmc.com/support/downloads-patches/installation-system.html">http://www.bmc.com/support/downloads-patches/installation-system.html</a>), click <strong>PUT Maintenance Schedule</strong>, and click a PUT number.</td>
</tr>
</tbody>
</table>
PUT installation and distribution

PUT maintenance is installed through the Installation System. For detailed information about using SMP/E to apply PUT maintenance, see your product installation guide. You can obtain PUT maintenance at any time by using any of the following methods:

- BMC Internet Service Retrieval (ISR)

  BMC recommends using the ISR method. For complete information about using ISR, see the information about applying maintenance in your product installation guide.

- BMC electronic software distribution (ESD)


- BMC Electronic Product Distribution (EPD)

  The EPD website is http://www.bmc.com/support/downloads-patches. Within EPD, select a product that distributes PUT maintenance, click Start the Installation/PUT Process, and then click Apply SMP/E PUT Maintenance.

- PUT maintenance tape

  To order PUT maintenance on tape, contact your local Customer Support representative or send an e-mail message to Product_Distribution@bmc.com.

**Information** | **Where to find the information**
--- | ---
PTFs in error | See the Enhanced HOLDDATA information in your product installation guide. The information explains how to download and receive Enhanced HOLDDATA, and how to create and use the Exception SYSMOD report to detect critical conditions known to BMC, their relative severity, and how to fix them.

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<td>■ Go to the “OS/390 and z/OS Installation System” section of the BMC Support Central website (<a href="http://www.bmc.com/support/downloads-patches/installation-system.html">http://www.bmc.com/support/downloads-patches/installation-system.html</a>), click Electronic Downloads, click readme, and click a product tape listing.</td>
</tr>
<tr>
<td>■ See your product’s Release Notes.</td>
</tr>
</tbody>
</table>