A serious problem in the following products requires immediate attention:

- APPTUNE for DB2®
- SQL Performance for DB2®

**Issue**

The DB2 storage containing SQL text in the Dynamic Statement Cache (DSC) might change while APPTUNE is in the process of capturing it for DSC reporting, causing data to be copied past the end of the intended buffer, resulting in an overlay of storage in the APPTUNE address space.

Results of this issue are unpredictable, and include in rare cases, a loop in a Service Request Block (SRB) running in the APPTUNE address space while holding a lock. If this situation occurs, other work on the system is locked out and common storage might be exhausted.

**Resolution**

Table 1 lists the PTFs that resolve this issue.

<table>
<thead>
<tr>
<th>Version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.2.00</td>
<td>BPU4131</td>
</tr>
<tr>
<td>10.1.00</td>
<td>BPU4177</td>
</tr>
</tbody>
</table>

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.
You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at http://apps.bmc.com/support/efix.cgi or from the support site.

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.