A serious problem in the DB2® Component Services (DBC) component for BMC products requires immediate attention. The following products use the DBC component:

- APPTUNE for DB2
- MainView for DB2
- RECOVERY MANAGER for DB2
- SQL Performance for DB2
- System Performance for DB2

**Issue**

The DBC component could encounter a significant problem if another process or product (such as MainView AutoOPERATOR) programmatically issues an invalid command that contains no text. When the DBC component attempts to parse the command, an S0C4 abend might occur. The abend can cause serious storage-corruption problems and require a system IPL.

**Resolution**

PTF BPU4263 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. For information about ISR, see your product’s installation guide.

You can also obtain PTFs from eFix PTF Distribution Services (eFix). You can access eFix directly at [http://apps.bmc.com/support/efix.cgi](http://apps.bmc.com/support/efix.cgi) or from the support site.
Where to get the latest product information

To view the latest BMC documents, see the Support Central website at [http://www.bmc.com/support](http://www.bmc.com/support). Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

NOTE
If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

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