A serious problem in the following products requires immediate attention:

- APPTUNE for DB2®
- SQL Performance for DB2

**Issue**

If you use the exception-only roll-up option (XOR) in your filters, in rare cases you might experience a DB2 overlay that leads to thread abends and possible DB2 outages.

**Resolution**

PTF BPU3772 resolves this issue.

BMC recommends using BMC Internet Service Retrieval (ISR) to obtain PTFs. However, you can also obtain them from eFix PTF Distribution Services (eFix); you can access eFix directly at [http://apps.bmc.com/support/efix.cgi](http://apps.bmc.com/support/efix.cgi) or from the support site.

**NOTE**

If you have questions, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.
Where to get the latest product information

To view the latest BMC documents, see the Support Central website at http://www.bmc.com/support. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.