BMC Software is alerting users to a serious problem that requires immediate attention in version 10.1.00 of the APPTUNE for DB2® and BMC SQL Performance for DB2 products. This flash describes a PTF that prevents the problem from occurring. If you have any questions about the problem or the PTF, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

**Issue**

In a DB2 Version 10 environment, issuing a command from the APPTUNE DB2 Command Interface dialog might cause either an S0C4 abend in DB2 module DSN9SCNP or a common storage overlay.

**Resolution**

To correct the problem, complete the following steps:

1. Obtain and apply PTF BPU3794.

2. Cycle the DBC started task and every DB2 SSID associated with the DBC started task.

Obtain the PTF from BMC Support Central (http://www.bmc.com/support) by using one of the following methods, which are documented in the maintenance section of your product installation guide:

- BMC Internet Service Retrieval (ISR), which is the recommended method
- eFix PTF Distribution Services (eFix)
If you are not logged on to the BMC Support Central website, you will be prompted to enter your user ID and password.

**Where to view the latest product information**

You can view the latest product documentation, including notices, on the BMC Support Central site ([http://www.bmc.com/support](http://www.bmc.com/support)). To receive e-mail messages when BMC issues new notices, subscribe to proactive alerts on the support site. You can also use this site to search for additional product resolutions and frequently asked questions (FAQs).