BMC Software is alerting users to a new consolidated center for viewing documentation for BMC mainframe products. This technical bulletin provides an overview. If you have any questions about the BMC Documentation Center, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

Overview of the center

The BMC Documentation Center offers an integrated library where you can access documentation for the following product lines:

- BMC MainView products
- BMC products for the IBM® DB2® environment
- BMC products for the IBM IMS™ environment

From a single interface, you can conduct searches across entire documentation sets, and across product lines. For example, if you receive an error message, you can enter the message number to search the site and display an explanation for that message.

You can also use customized scopes to narrow the focus of searches. For example, you can limit a search to all topics that are associated with MainView, or to all topics that are associated with MainView installation information, as shown in the following figure.
Where to view product notices

You access the BMC Documentation Center from the BMC Support Central site (http://www.bmc.com/support). To launch the center, use either of the following links:

- **Documentation Center for mainframe products** on the main “Product Documentation” web page
- **View Documentation Center for mainframe products** on individual product pages (latest product versions only) within the “Supported Product A - Z” list

For more information, see the Documentation Center’s home page.

**Where to view product notices**

You can view the latest product notices on the BMC Support Central site (http://www.bmc.com/support). To receive e-mail messages when BMC issues new notices, subscribe to proactive alerts. You can also use this site to search for additional product resolutions and frequently asked questions (FAQs).
Where to view product notices

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BMC SOFTWARE INC
2101 CITYWEST BLVD, HOUSTON TX  77042-2827, USA • 713 918 8800
Customer Support: 800 537 1813 (United States and Canada) or contact your local support center