BMC Software is alerting users to a serious problem that requires immediate attention in versions 9.2.00 and 10.1.00 of the High-speed Apply Engine product. This flash describes a PTF that prevents the problem from occurring. If you have any questions about the problem or the PTF, contact Customer Support at 1 800 537 1813 (United States or Canada) or call your local support center.

**Issue**

When the following conditions exist, High-speed Apply Engine might load zeros instead of nulls into decimal columns:

- The High-speed Apply Engine is inserting multiple rows in a single insert action. (To enable this feature, you specify Yes for the MultiRowInsert parameter.)

  **NOTE**

  If you are using the High-speed Apply Engine with LOADPLUS version 10.1.00, you enable this feature by specifying a value greater than 1 for the LOADPLUS APMULTIROW option. (The default for this option is 100.)

- You are loading nulls into decimal columns.
**Resolution**

To prevent this issue, complete the following tasks:

1. Determine which version of the High-speed Apply Engine is currently installed at your site (page 2).
2. Apply the appropriate PTF (page 2).

**Determining your High-speed Apply Engine version**

To determine which version of High-speed Apply Engine is currently installed, complete the following steps:

1. Run High-speed Apply Engine with the restart parameter MAINT.
2. Search the output for the High-speed Apply Engine version.

The following example indicates that the version is 10.1.00:

```
BMC50471I HIGH-SPEED APPLY ENGINE--V10.01.00
```

**Applying the PTF**

Table 1 lists the PTFs that resolve this issue.

<table>
<thead>
<tr>
<th>High-speed Apply Engine version</th>
<th>PTF</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.2.00</td>
<td>BPU3614</td>
</tr>
<tr>
<td>10.1.00</td>
<td>BPU3615</td>
</tr>
</tbody>
</table>

The PTFs are available through eFix PTF Distribution Services (eFix) on the Customer Support website (http://www.bmc.com/support). You can go directly to the eFix page at http://apps.bmc.com/support/efix.cgi.

If you are not logged on to the Customer Support website, you will be prompted to enter your user ID and password.
Where to view the latest product information

You can view the latest product documentation, including notices, on the BMC Customer Support site. To receive e-mail messages when BMC issues new notices, subscribe to proactive alerts on the Customer Support site (http://www.bmc.com/support). You can also use this site to search for additional product resolutions and frequently asked questions (FAQs).

**NOTE**
If you are unable to obtain the PTFs from the web, contact Customer Support.