BMC Software is alerting users of version 2.3.10 of the Installation System to several issues with version 10.1.00 of the following products and solutions. If you have any questions about this technical bulletin, contact Customer Support at 800 537 1813 (United States or Canada) or call your local support center.

- APPTUNE for DB2® product
- BMC System Performance for DB2 solution
- MainView for DB2 product
- Pool Advisor for DB2 product
- SQL Explorer for DB2 product
- SQL Performance for DB2 solution

**Issues and resolutions**

This technical bulletin explains the following issues:

- “Documentation cites incorrect mount information for configuring MainView for DB2 and SQL Performance for DB2” on page 2
- “Using identical DBC group and DOMPLEX names in a sysplex might cause products to fail” on page 2
Documentation cites incorrect mount information for configuring MainView for DB2 and SQL Performance for DB2

In the MainView for DB2 and SQL Performance for DB2 installation guides, the section “Ensuring that the DB2 Product Configuration file system is mounted” cites incorrect information:

- In the first bullet, the pathname in the MOUNTPOINT statement should be changed as follows:

```
MOUNT -
FILESYSTEM('VSAM dataSetName')-
TYPE(ZFS)MODE(RDWR)PARM('AGGRGROW')-
MOUNTPOINT('/var/bmc/lgc/v00') <-corrected line
```

- In the third bullet, the LGCREG step reference should be changed to MOUNTLGC, as follows:

```
The value for the MOUNTPOINT parameter must match the value specified in step MOUNTLGC in the $U10MTFS job.
```

BMC plans to correct this information in the next release of the installation guides.

Using identical DBC group and DOMPLEX names in a sysplex might cause products to fail

Using the same DB2 Component Services (DBC) group name and DOMPLEX name in a sysplex might cause the BMC performance products to fail. Specifically, the products might fail to start when all of the following conditions exist:

- You are running performance products on multiple LPARS in a sysplex.
- In this sysplex, the DBC group name is identical to the DOMPLEX name (which is also the DOM XCF group name) for each DBC.
- You are sharing a single DB2 Product Configuration (LGC) instance across the DBC group.
- When a performance product (DOM agent) attempts to start on a DBC other than the one hosting the LGC, the product fails to load its startup options. (The failure occurs because the DBC message delivery agent encounters multiple members in the same XCF group for the LPAR where the LGC agent is running.)
Running the $U20INIT job in this environment might result in the following errors in the DBC started task (JESMSGLG):

```
BMCDBC0140E 14.03.38 DC01 XCF Remote XCF member of group dbcGroupName not found. MVS name = mvsName
BMCDBC0154E 14.03.38 DC01 DPR failed to route cmd='<COMMAND><TARGET><MVSNAME>SYSN</MVSNAME></TARGET>' to remote DBC subsystem. rc=8
rsn=0x08030200
BMC24384 INITIALIZATION ERROR. SERVICE:LGC-CONNECT RC: 12
```

PTF BPU3605 resolves this issue. The PTF is available through eFix PTF Distribution Services (eFix) on the Customer Support website (http://www.bmc.com/support). You can go directly to the eFix page at http://apps.bmc.com/support/efix.cgi.

If you are not logged on to the Customer Support website, you will be prompted to enter your user ID and password.

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**NOTE**

If you are unable to obtain the PTF from the web, contact Customer Support.

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Applying this PTF allows you to use the same name for the DBC group name and the DOMPLEX name without causing DBC communication problems. After applying the PTF, restart the DBC.

BMC plans to correct this issue in the next release of the Installation System.

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**Where to view the latest product information**

You can view the latest product documentation, including notices, on the BMC Customer Support site. To receive e-mail messages when BMC issues new notices, subscribe to proactive alerts on the Customer Support site http://www.bmc.com/support. You can also use this site to search for additional product resolutions and frequently asked questions (FAQs).

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