BMC Software is alerting users of version 2.3.10 of the Installation System to several issues. If you have any questions about this technical bulletin, contact Customer Support at 800 537 1813 (United States or Canada) or call your local support center.

Issues and resolutions

This technical bulletin explains the following issues:

- “Copy profile might not function as expected when a new JCL library is specified” on page 1
- “PUT-level references within the product refer to the last PUT” on page 2
- “DB2 Product Configuration fails to register products or option sets” on page 2

Copy profile might not function as expected when a new JCL library is specified

When all of the following conditions exist, the Installation System’s copy profile feature does not function correctly:

- You have installed and customized your products for runtime enablement (RTE).
- You either reused or copied a profile.
- You selected a new JCL library and then selected RTE Customization.

In this situation, the Installation System fails to retain the newly created JCL data set and reverts to the original JCL data set.

To resolve this issue, contact Customer Support.
PUT-level references within the product refer to the last PUT

BMC did not deliver first-quarter 2011 PUT maintenance (PUT1101A). Instead, BMC will deliver that maintenance as part of the second-quarter cumulative maintenance in PUT1101B. In the interim, assume that any references to the PUT level within the product refer to the last PUT level (1002B).

DB2 Product Configuration fails to register products or option sets

A path name in the $U10MTFS job is missing a slash, which causes the $U20INIT job to fail. The DB2® Product Configuration component subsequently fails to register products or option sets.

Executing $U20INIT might result in return code 8 and the following error:

BMCLGC0027E Error initializing data source

To address this issue, take the appropriate action as follows, based on whether you have executed the $U20INIT job.

If you have not executed $U20INIT

1. After customizing your products and selecting Specify product execution values for DB2 Product Configuration, provide the appropriate execution values, and select the $U10MTFS job from the generated JCL.

2. In the LGCREG step of the $U10MTFS job, insert the missing slash by changing <path>var to <path>/var as shown in the following example:

```xml
<?xml version="1.0" standalone="yes"?>
<lgcrdbdc version="1010">
  <register>
    <dbc group="DOMPLEX">
    </dbc>
    <dbc ssid="DC01">
      <path>/var/bmc/lgc/v00/datastore/</path>  <!-- affected line
    </dbc>
  </register>
  <list><dbc/></list>
</lgcrdbdc>
/*
DB2 Product Configuration fails to register products or option sets

3 Submit $U10MTFS.

---

**NOTE**
If you have previously submitted the $U10MTFS job and all steps completed with return code 0, you can restart the job at the LGCREG step.

---

4 Start the DBC started task.

5 Submit $U20INIT.

The LGC agents should continue to run, and you should see the following messages in the LGCDSPMR DD:

BMCLGC0038I OptionSet Manager is now active
BMCLGC0038I SubSystem Manager is now active
BMCLGC0038I Datastore Manager is now active

6 Proceed with the installation, selecting **Customize product options using DB2 Product Configuration** in the Additional Customization Options menu.

If you have executed $U20INIT and received the specified error

1 Stop the DBC started task with `/P ssss` (where `ssss` is the DBC subsystem ID).

2 In the LGCREG step of the $U10MTFS job, insert the missing slash by changing `<path>var` to `<path>/var` as shown in the following example:

```xml
<?xml version="1.0" standalone="yes"?>
<lgcrdbc version="1010">
  <register>
    <dbc group="DOMPLEX">
    </dbc>
    <dbc ssid="DC01">
      <path>/var/bmc/lgc/v00/datastore/</path>  <- affected line
    </dbc>
  </register>
  <list><dbc/></list>
</lgcrdbc>
/*
```

3 Restart $U10MTFS at the LGCREG step.

4 Start the DBC started task.

5 Restart $U20INIT at the REGLGC step.
The LGC agents should continue to run, and you should see the following messages in the LGCDSPR DD:

BMCLGC0038I OptionSet Manager is now active
BMCLGC0038I SubSystem Manager is now active
BMCLGC0038I Datastore Manager is now active

6 Proceed with the installation, selecting **Customize product options using DB2 Product Configuration** in the Additional Customization Options menu.

## Where to view the latest product information

You can view the latest product documentation, including notices, on the BMC Customer Support site. To receive e-mail messages when BMC issues new notices, subscribe to proactive alerts on the Customer Support site [http://www.bmc.com/support](http://www.bmc.com/support). You can also use this site to search for additional product resolutions and frequently asked questions (FAQs).